

METROPOLITAN NEPHROLOGY ASSOCIATES

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BOARD CERTIFIED

Dear Patient:

As we continue to monitor developments regarding the coronavirus in the nation and locally, Metropolitan Nephrology Associates continues to focus on the safety and well-being of our patients, employees, and the communities we serve, and our thoughts are with those who have been impacted. **At MNA, we continue to be open at our three locations in Clinton, Waldorf, and Alexandria and remain committed to our mission of providing the quality care you deserve.**

We have taken action and put in place protocols for our patients and staff that we will be changing as recommended by the guidelines of the CDC, local experts, and health officials. Here is a list of our latest efforts:

- We have in place triaging protocols using the CDC suggested screening questions on every incoming appointment request, and **we will hold off on scheduling appointments to anyone that meets the CDC guidelines for COVID-19 (stated below);**
- We created front desk stations with plenty of tissues and sanitizers.
- We reinforced the policy for proper Handwashing Procedures and Wash Hands Frequently at our offices;
- We were able to secure an adequate supply of antibacterial soaps, paper towels, sanitizing wipes, and other supplies needed to sanitize all surfaces touched by our patients and our staff.
- **Sanitizing our offices more often will not be a problem. We are doing it!**
- We have included a notification for all of our patients confirming appointments to please call us before confirming if they are currently experiencing any flu-like symptoms. We will urge any patient calling us or presenting to the office with symptoms of fever, cough, or respiratory distress to visit their primary care provider before coming to any appointments.
- Sick staff will stay home if showing symptoms.

MNA is committed to ensuring that our patients and staff remain as safe and healthy as possible. Please DO NOT come to our offices if you:

- **Have traveled outside of the United States or have been on a cruise ship within the last 14 days.**
- **Have been in contact with someone who has been diagnosed with coronavirus (COVID-19) in the last 14 days.**

Or if you are experiencing ANY of the following symptoms:

- **Fever**
- **Cough**
- **Shortness of breath**
- **Symptoms of respiratory illness**

MNA is not a facility that is equipped to test for or treat coronavirus (COVID-19). If you have ANY of the symptoms listed above, contact your primary care provider or the closest Emergency Room to be evaluated for coronavirus (COVID-19). Thank you.

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