

METROPOLITAN NEPHROLOGY ASSOCIATES

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BOARD CERTIFIED

Dear Patient:

As we continue to monitor developments regarding the coronavirus pandemic in the nation and locally, Metropolitan Nephrology Associates continues to focus on the safety and well-being of our patients, employees, and the communities we serve.

At MNA, we are open and ready to serve you.

We are open for telemedicine visits and very limited in-person physician visits. Our staff is ready to assist our patients in gaining a better understanding of how the appointments will work. Despite the challenges posed by the COVID 19 pandemic, we remain committed to providing the same quality of care you have always received.

Prior to any in-person visit, patients must complete and pass a COVID-19 screen, submit to a pre-visit temperature check upon arrival, be willing to wear a non-vented mask for the duration of their visit, and agree to limit themselves to no more than one guest, if needed. It is preferable to come unaccompanied, if possible.

We have taken action and put in place protocols for our patients and staff, to include mandatory wearing of masks/face covering, instillation of Plexiglas dividers at the check in and checkout counters, implementation of social distancing guidelines, and increased cleaning/disinfection. Metropolitan Nephrology Associates will also screen our staff on a daily basis for signs and symptoms of COVID-19 infection. If those signs and symptoms are present, that particular staff member will be sent home. We will continue to update our protocols as recommended by the guidelines of the CDC, local experts, and health officials.

MNA is not a facility equipped to test for or treat coronavirus (COVID-19). If you have ANY of the symptoms listed below, contact your primary care provider, the closest Emergency Department, or a testing facility nearest to you, in order to be evaluated for coronavirus (COVID-19). These symptoms include:

- **Fever**
- **Cough**
- **Shortness of breath**
- **Symptoms of respiratory illness**
- **Diarrhea**
- **Loss of sense of smell or taste**

Our thoughts are with those who have been impacted by the covid-19 pandemic. Please continue to follow the guidelines our federal and local governments have put in place and stay safe.

Thank you for choosing us to be part of your care team,

Metropolitan Nephrology Associates

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